



254-652-4054

Customer Agreement

[Upon good and valuable consideration, the receipt and suffering of which is hereby acknowledged, the parties hereto hereby agree as follows:

Rev].[04/21]

File # _____ Name: _____ Home #: _____ Other #: _____

Email: _____ Home Address: _____

Breed: _____ Dog's Name: _____ Dog's Age: _____ Sex: _____

Veterinarian's Name: _____ Veterinarian's Contact #: _____

Type of Training: _____

THE OWNER UNDERSTANDS AND AGREES THAT HE/SHE IS BEING TRAINED TO TRAIN HIS/HER DOG AND THAT WITHOUT 100 PERCENT COOPERATION WITH THE TRAINER, THE DOG WILL NOT GET TRAINED.

CUSTOM TRAINED DOGS: *Off-leash commands are initially taught in-home, with no distractions. In order for the dog to attain off-leash control with distractions, the dog must first attain on-leash control with distractions.

REMARKS: Verbal and written instructions given to the owner by the trainer on how the owner can solve or curtail behavior problems.

1) All commands are taught to the owner.

2) The owner is required to work the dog at home, strengthening all commands taught. The reinforcement can be accomplished in approximately 20 to 30 minutes per day per dog.

Cost per session: \$ _____ # of Sessions: _____ Total Cost: \$ _____

Start Date: _____ Trainer: Kimberly Jukes

I HAVE READ AND UNDERSTAND THAT ALL TRAINING IS CONTINGENT UPON THE OWNER'S WILLINGNESS TO HANDLE AND/OR WORK THE DOG(S) AS DESCRIBED ABOVE.

Owner's Signature: _____ Date: _____

Trainer's Signature: _____ Date: _____

Note: Additional terms conditions which are part of this agreement are set forth on page 2.



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TERMS AND CONDITIONS

People Pups, LLC (hereon known as "The Company") makes no guarantee regarding the outcome of any training/counseling program. The owner assumes full and complete responsibility for the dog's behavior during and after the training/consulting program.

X_____ The trainer is responsible for training the dog(s) for initial responses. The trainer is responsible for training the owner to train the dog(s) on all commands. The owner understands that they are being trained to train their dog(s) and that without 100 percent cooperation, as well as consistent reinforcement the dog will not get trained. The owner is ultimately responsible for the dog's final outcome.

X_____ CANCELLATIONS: The owner/agent of the dog(s) may miss any of the lessons in a structured class provided 24 hours' notice is given to "The Company." "The Company" is only obligated to assist owner in learning what was missed during the next class. If the owner would like a full make up class, they must schedule a one on one with "The Company". Only two (2) one on one sessions will be given due to missing a lesson in a structured class. One on one training can be rescheduled at any time prior to one hour before session appointment time without penalty.

X_____ TERMINATION OF TRAINING: The owner/agent of the dog(s) may have the animal withdrawn from training at any time, however, once training has begun; all fees are non-refundable.

X_____ LIABILITY: **The legal owner/agent of the above mentioned pet(s), having carefully read and fully understanding this agreement, does hereby waive and release "The Company" and Kimberly Jukes from any and all liability of any nature. This includes any injury, death, sickness or damage the pet may cause or suffer during or after any training program. Owner also agrees to indemnify and hold harmless "The Company" and Kimberly Jukes from any and all claims due to damage and/or injury the pet may cause to any family members or any third parties during or after training.**

X_____ MISCELLANEOUS: The owner/agent is responsible for purchasing all necessary equipment that the trainer recommends for training the dog(s).

X_____ PHOTOS/VIDEOS: "The Company" may take photos or videos for the purpose of advertising and/or training and such photos or videos may be posted on Social Media. During classes, photos or videos may be taken by other participants to be shared on Social Media. Photos or videos that owner/agent may take of other participants may not be shared without consent of said participant.

In the event that "The Company" deems it necessary to employ legal counsel to protect its rights under this agreement, the owner/agent of the dog(s) agrees to pay all expenses incurred by "The Company" to enforce its rights under this agreement including, but not limited to, costs and reasonable attorney's fees.

This training agreement represents the full and only agreement between the parties. The terms and conditions set forth in this agreement cannot be modified or changed in any way. Any alterations or addendums to this agreement will not be valid or binding, nor will they affect the validity of any non-altered portions of this agreement unless signed by both parties. I have read, fully understand and agree to the above contract terms.

Owner/Agent Signature: _____ Date: _____